



Excellent home care created just for you

Diversity and Equal Opportunities Policy

A) POLICY STATEMENT

1. We recognise that certain individuals and groups in society suffer discrimination on the grounds of age, sex, sexual orientation, race, colour, nationality, ethnic or national origin, religious belief, gender, gender reassignment, disability, and marital status, culture and socio-economic background.
2. Sambhana care ltd will seek to ensure that we do not engage in direct or indirect discrimination on the grounds above.
3. We will seek to ensure that our services and resources are relevant to all members and service users and are perceived by them as being so.
The aim of the policy is to ensure no job applicant, employee worker or volunteer is discriminated against either directly or indirectly on the grounds above.
4. The Manager has the primary responsibility for ensuring equal opportunities in service delivery and employment practice. All employees must adhere to this policy in the course of their work, monitor it on a day-today basis and report.

B) EMPLOYER'S RESPONSIBILITIES

We will:

1. Communicate the policy to all staff, volunteers through the use of handbooks, policies, notice boards, circulars, written notification to individual employees and other methods of communication as appropriate.
2. Discuss and, where appropriate, agree with employee representatives any proposed changes in the policy's contents and implementation.
3. Make it known to all job applicants and, where appropriate to all users of our services.
4. Ensure that disciplinary and grievance procedures incorporate principles of equal opportunity and non-discrimination.
5. Regularly examine existing procedures and criteria, including recruitment practices, and terms and conditions of employment and change them where they are actually or potentially discriminatory.
6. Ensure that the organisation is kept up to date and within the law.

7. Provide training and guidance to enable staff to carry out the policy and provide specific training for relevant decision makers.
8. Regularly monitor the application of the policy.
9. Make reports annually on progress in implementing the policy and on any necessary changes.

B) RECRUITMENT AND SELECTION

Promotion and advancements will be made on merit and all decisions relating to this will be made within the overall framework and principles of this policy.

1. Job descriptions, where used, will be in line with our diversity and equal opportunities policy. Job requirements will be reflected accurately in any personnel specifications.
2. We will adopt a consistent, non-discriminatory approach to the advertising of vacancies.
3. We will not confine our recruitment to areas or media sources which provide only, or mainly, applicants of a particular group.
4. All applicants who apply for jobs with us will receive fair treatment and will be considered solely on their ability to do the job.
5. All employees involved in the recruitment process will periodically review their selection criteria to ensure that they are related to the job requirements and do not unlawfully discriminate.
6. Short listing and interviewing will be carried out by more than one person where possible.
7. Interview questions will be related to the requirements of the job and will not be of a discriminatory nature.
8. We will not disqualify any applicant because he/she is unable to complete an application form unassisted unless personal completion of the form is a valid test of the standard of English required for the safe and effective performance of the job.
9. Selection decisions will not be influenced by any perceived prejudices of other staff.

D) SERVICE PROVISION

1. We will work actively towards ensuring that our services and resources are relevant to all staff and service users.

We will examine each area of work to determine whether:

- The service is offered in an accessible and relevant way.
- Alternative methods would be more appropriate.
- Additional services should be developed.
- There are any practices/procedures which are discriminative..

2. All written resources for groups and individuals produced by Sambhana care ltd will reflect the mixed community within which we work and stereotyped images of particular groups will not be reinforced. All employees must ensure that their work reflects these principles.
3. It is also recognised that Sambhana care will not be able to meet all the demands made upon its services.
4. Additionally, it is recognised that there may from time to time be complaints against members of staff or the service. A notice will be displayed in the general office, giving details of how a complaint may be made. The procedure will also be regularly reviewed.

E) EMPLOYMENT

1. Staff are entitled to support from management and colleagues. Staff will receive regular supervision from their line manager.
2. Sambhana care recognises that training is an important factor in leading to job achievement and opportunity. Induction training is particularly important and will be made available to all new staff. When other needs are identified, every effort will be made to ensure that training is provided.
3. Sambhana care recognises that from time to time family and social circumstances may change and consequently workers may need to change their conditions of work. We will attempt, where circumstances and resources permit, to accommodate the needs of those workers.

This policy is to be read in conjunction with the following policies:

- Harassment
- Recruitment and Selection
- Staff Training

Signed: B.S.Rana

Position: Director

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Author: Sarah Clarke

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